



Client Feedback Form

Name:

Position/Title:

Firm/Organisation:

Matter/ Invoice :

Nature of work completed (tick all that apply):

Hard Copy Services Copying/Printing Court Copying Appeal/Court Book Plan/Oversize

Electronic Services Scanning Hard Copy Document Processing Electronic Document Processing

Objective Coding Relativity Hosting

Other Services Paralegal Support Consultancy Project Management

Please rate your experience based on the following scale:

	1	2	3	4	5
	Poor	Fair	Satisfactory	Good	Excellent
Quality of Product	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for Money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Turn around time	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Flexibility	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Professionalism	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Level of Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Would you use Law In Order for future projects? Yes No

Would you recommend Law In Order to your colleagues? Yes No

How did you FIRST find out about Law In Order? Advertisement Sighted Law In Order Delivery Boxes Internet/Google

Sponsorship of Industry Event Professional Recommendation Contacted by Law In Order Sales

Additional Comments/Suggestions: